

Bike Box Hire Easy Terms and Conditions of Hire

- 1) Charge £200.00 deposit per box (Does not affect your statutory rights)
- 2) late fees are charged at £10.00 per day,(this will only be charged if we have booked the bike box out to another customer that we cannot now fulfil), we will charge the full amount of days that we cannot fulfil..... we do want to give you your deposit back
- 3) We will only deliver to an address that we can verify
- 4) Our Boxes will be inspected for any damage prior to being shipped, if you see any significant damage when you receive the box please let us know as soon as possible (where possible accompany with a photograph).
- 5) The hirer (you) is responsible for the security and safekeeping of the bike box for the duration of the hire period, if the box is damaged during your flight it is your responsibility to claim from the Airline (as you have the contract with them) damage will be taken from the deposit (as section 8), please take a photograph to support your claim.

Your claim should begin at the airport where the damage takes place, please start your claim immediately.

- 6) We easy will accept cancellations up to 7 Days in advance for full deposit refund, less than 7 Days notice will incur a charge of half current daily rate per day.
- 7) We cannot accept any responsibility for the damage to your equipment whilst in our boxes, however we can assure you that Bike Box Alans are the safest option for transporting your precious Bike!
- 8) The box will be assessed for damage on return any damage (excluding scuffs and scratches during transportation) will incur a fee from your deposit. Significant damage rendering the box unusable/unsafe will be invoiced to you at the box's RRP If the damage can be repaired by Bike Box Alan then the repair fee will be charged we will only cover our costs and do not seek to profit from this unfortunate circumstance.
- 9) Bike Box Alan Spares Prices for replacement parts: Crush Bar £15.00, Wheels £8.00, Foam Inserts £26.00, Hinge £20.00 All plus Postage and Packing

Please remember any damage that may make the Box unusable for the next Hirer should be reported as soon as possible (07582 705607) to give us a chance to fulfil the next order.

- 10) Please do not store the Box in wet conditions
- 11) Only use approved TSA locks or cable ties to secure your bike box to avoid expensive damage by customs.