

Bike Box Hire Easy Delivery Terms and Conditions

- 1) When booking your hire please allow extra days each side of your travel dates to accommodate reasonable time for delivery, packing and collection.
- 2) Delivery charges will be £15.00 Next Day Delivery Return
- 3) Same day local deliveries will be accommodated whenever possible but will incur an extra charge, next day UK deliveries are guaranteed on orders place by 1800PM.
- 4) We cannot be held responsible for late delivery due to unforeseen circumstances due to bad road or weather conditions. If we are running late you will be notified as soon as we are aware and every effort will be made to get to you as soon as possible.
- 5) We reserve the right to deliver your bike box earlier than your hire date to accommodate other deliveries in the same direction. We will always call you to arrange this in advance with no charge for extra days.
- 6) Deliveries in excess of a 20 mile radius (APC Delivered) Bike boxes are guaranteed to arrive between 9am and 4pm. If you require an AM delivery this can be arranged with an extra charge Collection times are only guaranteed between 9am and 5pm. There is no AM option for collections.
- 7) We reserve the right to pass a local delivery on to our third party courier company if we do not have a driver available or our van is fully booked.
- 8) Bike boxes will be taken to the APC Depot if you are not at home. It is advised that you are there to accept your bike box delivery in person though when possible.
- 9) We can track your courier delivery upon request.
- 10) We reserve the right to charge for failed delivery or collection attempts if the fault is with the customer and again for second attempts. The fault being an incorrect address supplied, or failure to pick up from the depot
- 11) We are happy to deliver to your place of business if we can verify the address.